

#### **Email Encryption**

In order to comply with HIPAA regulations requiring that any Electronic Protected Health Information (ePHI) be protected, Worthington Pediatric Dentistry makes use of encrypted email. If you have received an encrypted email from our practice, follow the instructions below to open and reply to encrypted emails.

#### Overview for opening messages with a Microsoft account:



Overview for opening messages with a one-time passcode:





When you receive an encrypted message, it will be identified as such in the subject and contain an attachment called message.html. **Open the attachment**.



A web browser window will open and will display the Worthington Pediatric Dentists Secure Email Portal. There are two options to sign in.

If you receive emails frequently and would like to use the same username and password, you can create a Microsoft Account associated with your email address. You can then use this sign-in information for all future encrypted emails using this service.

A Microsoft account is *not* required to view the message.

If you do not have or do not wish to create a Microsoft Account, you can select the option at the bottom to get a one-time passcode:

Worthington Pediatric Dentists, Inc Secure Email Portal			
	encrypted message from		
	anonaprice e troi annigio npeana anone		
	To view your message, sign in using the following email address:		
	→ SIGN IN AND VIEW YOUR ENCRYPTED MESSAGE		
	-OR-		
	Don't want to sign in? Get a one-time passcode to view the message.		
	Message encryption by Microsoft Office 365		



The system will send the one-time passcode to the address indicated:

Worthington Pediatric Dentists, Inc Secure Email Portal		
	We sent a passcode to necessarily interpretered.	
	Please check your email, enter the passcode that corresponds with the reference code, and click continue. The passcode will expire in 15 minutes.	
	Reference code: 7415	
	Passcode	
	This is a private computer. Keep me signed in for 12 hours.	
	ONTINUE	
	Didn't receive the passcode? Click here to get another one.	

You will receive an email with the passcode:

To Herbert Buckel

# Here is the passcode you requested to view your encrypted message. It matches reference code 7415.

Passcode: >>v+2>+>

This passcode will expire within 15 minutes of the request. Type this passcode in the webpage where you requested it from to view your message.



Enter the passcode that matches the reference code in the box provided and click continue. *Note: Each passcode expires after 15 minutes. If that happens, or if you can't open the message for any reason, start over by opening the attachment again and following the steps. <u>Make sure the reference code in the email containing the passcode matches the reference code in the portal.</u>* 

Vorthington Pediatric Dentists, Inc Secure Email Portal	
	We sent a passcode to account and a passcode to account and a pass a pas
	Please check your email, enter the passcode that corresponds with the reference code, and click continue. The passcode will expire in 15 minutes.
	Reference code: 7415
	Passcode 300 120 16
	This is a private computer. Keep me signed in for 12 hours.
	→ CONTINUE
	Didn't receive the passcode? Click here to get another one.

You can now view the message. If you need to reply to the message, please do so within the Secure Email Portal so that it remains encrypted and protected:

Worthington Pediatric Dentists, Inc Secure Email Portal	herbert buckel@fluidpixels.com	Sign Out	?
Test	← REPLY KEPLY ALL	→ FORWARD	
Mon 12/15/2014 11:17 AM			
To:			
Hi			

Thank you.